

Cocoon House “Wings” Partner: Supporting a Youth Looking for Services

1. If the youth has a smart device, direct them to the QR code (located on Wings signage, Lynnweb and lynnwoodwa.gov/humanservices) or to cocoonhouse.org/wings
 - If the youth does not have a means to access the website, please assist them by sharing information from the website with them.
2. If you are guiding the youth through the website, click on “I am a youth seeking shelter”.
3. At the top of that page is a number listed for Cocoon House’s youth shelter in Monroe.
 - (360) 805-9282
 - Ask if the shelter has any beds available or if they are expecting to have openings,
 - If a bed is available, the youth will be asked a few short screening questions.
4. If there is no availability at the East County Shelter:
 - Use the “Other Surrounding Shelters” dropdown menu to see contact information about youth shelters in King and Skagit Counties.
 - If you are available, you may sit with the youth as they call other shelters to find an available bed.
5. Once the young person has found an available bed and is screened by shelter staff:
 - You can use the trip planner link by accessing the dropdown menu labeled “Arranging Transportation to Shelter”.
 - If they have their own smart devices, help them enter the shelter address and available bus routes (youth under 18 ride free).
 - Please allow youth to charge their devices before they begin their trip.
 - If they do not have a smart device, please print out directions for them to use.
6. If they are unable to find an available bed:
 - Please refer to the information at the bottom of the website to connect the young person to Cocoon House’s drop-in center.

We understand that it is hard and discouraging when a youth is unable to find an available bed for that night. Please encourage them to call again in the morning as bed availability at all Emergency Shelters changes daily. You can also call Lynnwood PD nonemergency line at (425) 670-5600

If you have any questions, please contact:
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